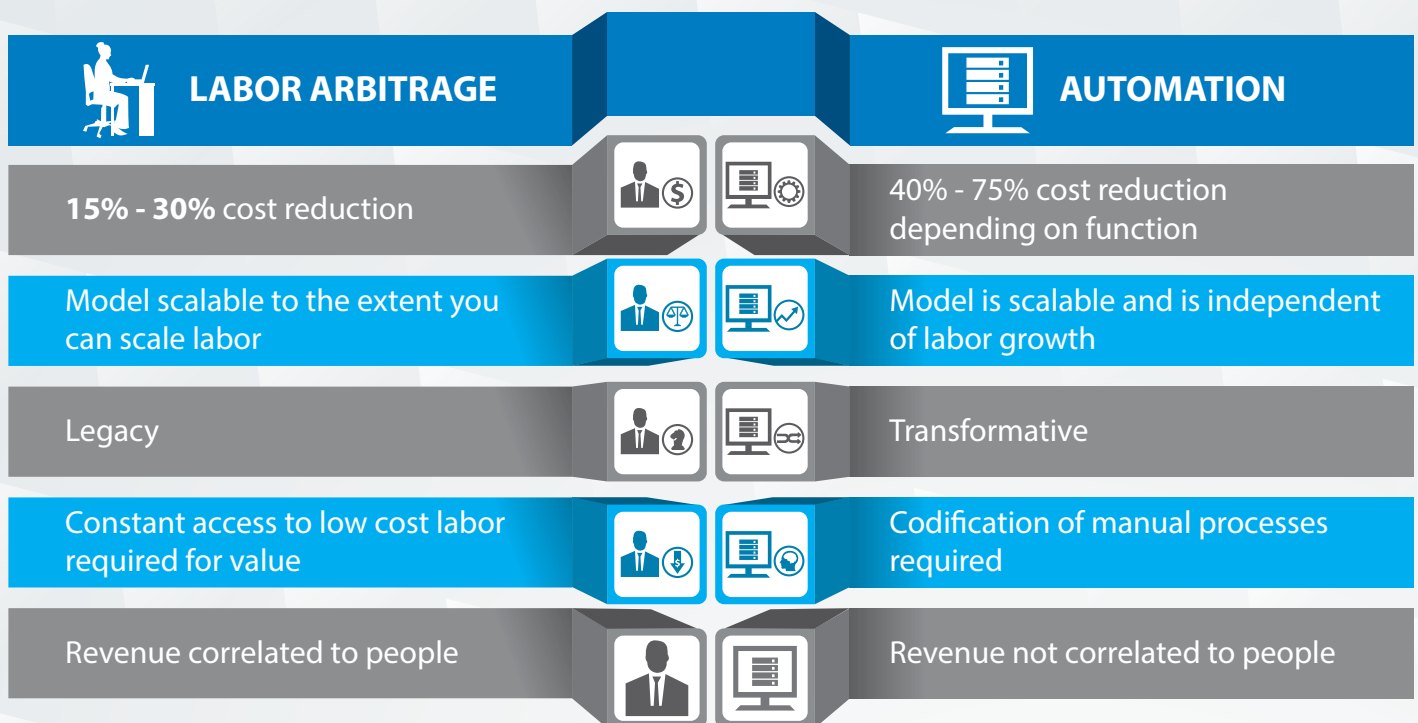


## Robotic Process Automation

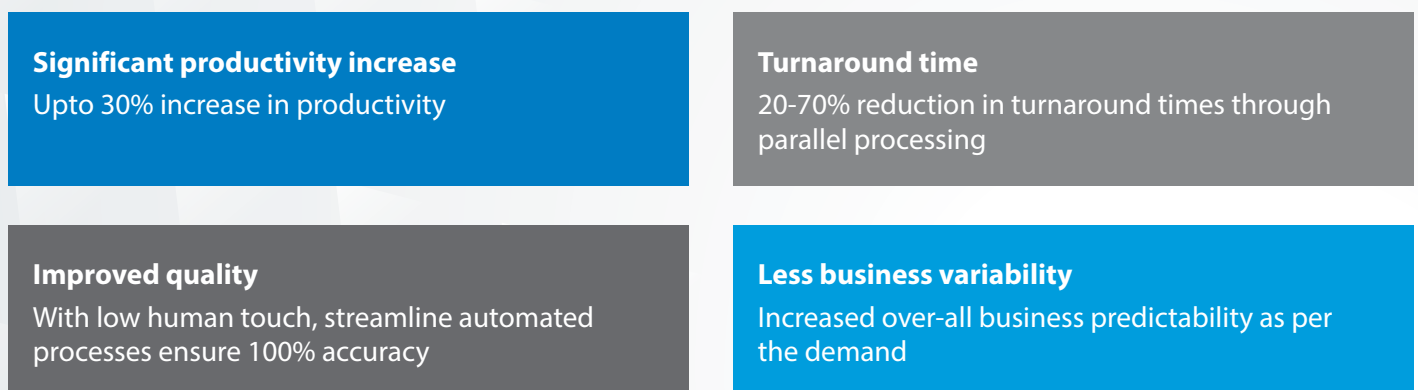
Robotic Process Automation (RPA) is the automation of industrial and clerical processes within the enterprise. These processes range from highly complex and evolved processes to medium and mundane processes. Software robots automate these processes which are otherwise done manually by a person.

AssistEdge Robotic Process Automation provides the technology platform to automate any repetitive and rule based human processes. It automates “high touch” processes by modelling rules into software robots that run non-intrusively on existing heterogeneous IT environment. AssistEdge RPA uses the same validation, same security and data to ensure that ‘change management’ within the organization is minimal.

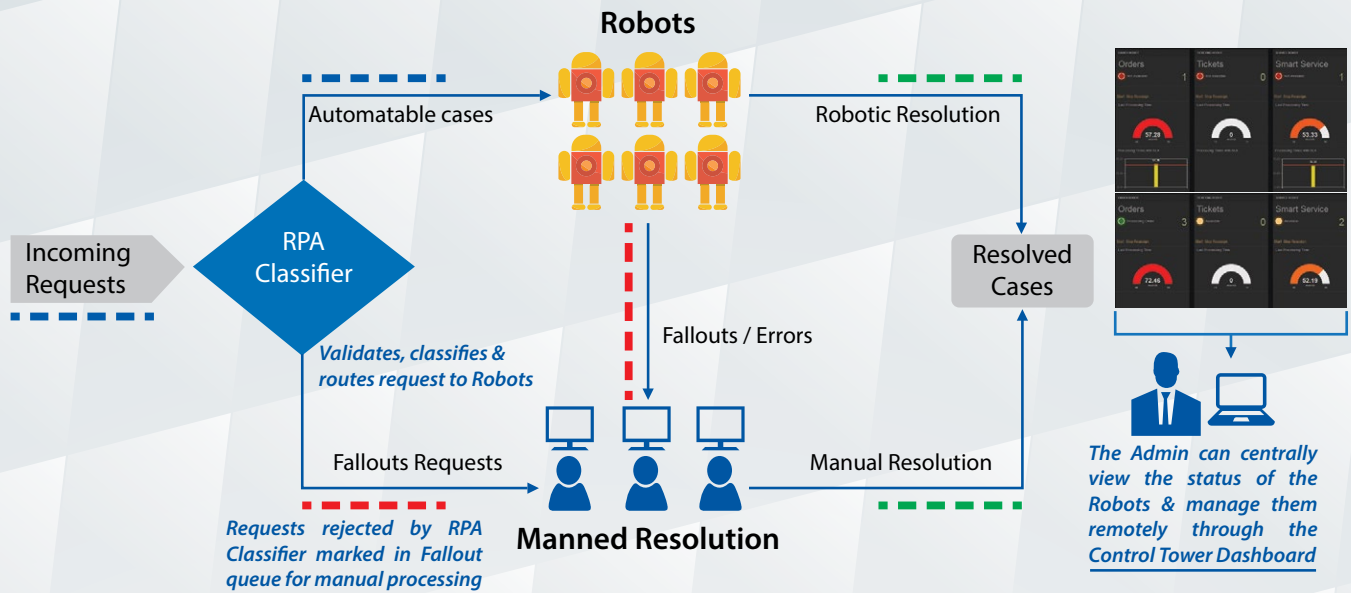
## The RPA imperative for the digital workforce



## AssistEdge RPA amplifies business value through



# AssistEdge RPA – the mechanics



## Case study 1

For a leading Fortune 100 retailer, AssistEdge RPA automated several steps in the invoice process. These required manual matching due to business complexities and errors in PO's and invoices. AssistEdge RPA achieved end to end automation by translating the manual steps into logical flow controlled by robotic software.

## Case study 2

For a leading Fortune 500 technology corporation, AssistEdge RPA automated steps in the order management process. AssistEdge RPA helped resolve unexpected spikes in the order processing volumes due to system and technical issues with large number of systems in the back office order processing teams.

AssistEdge RPA was implemented in 4 weeks and delivered the following business benefits:

- Reduced costs by over 70%
- Average cycle time improved by 75%
- 100% accuracy of cases resolved by AssistEdge RPA

AssistEdge delivered the following business benefits:

- Reduced overall order completion cycle time by 25%
- Over 87% perfect order index
- 98% first touch resolution

## AssistEdge RPA Use Cases

**Telecom:** Order-to-Activate sub processes

**Hi-Tech:** Order Management and Field Services

**Insurance:** Termination of Policy Automation

**Logistics:** Automation of shipping instructions process

**CPG:** Order-to-dispatch management

## Timelines

- Proof-of-Concept: 2-4 weeks
- Production rollout: 6-8 weeks

## About EdgeVerve

EdgeVerve Systems Limited, a wholly owned subsidiary of Infosys Limited, defines, develops and licenses innovative software products and cloud hosted business platforms. We focus on driving revenue growth, cost effectiveness and profitability for global corporations and their business ecosystems across across the world. Visit [www.edgeverve.com](http://www.edgeverve.com) to know more about our innovations in financials services, insurance, retail, CPG, life sciences, manufacturing and telecom.



For more information, write to [edgeverve@edgeverve.com](mailto:edgeverve@edgeverve.com)

[www.edgeverve.com](http://www.edgeverve.com)

©2016 EdgeVerve Systems Limited, Bangalore, India. All Rights Reserved. This documentation is the sole property of EdgeVerve Systems Limited ("EdgeVerve"). EdgeVerve believes the information in this document or page is accurate as of its publication date; such information is subject to change without notice. EdgeVerve acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. This document is not for general distribution and is meant for use solely by the person or entity that it has been specifically issued to and can be used for the sole purpose it is intended to be used for as communicated by EdgeVerve in writing. Except as expressly permitted by EdgeVerve in writing, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior written permission of EdgeVerve and/ or any named intellectual property rights holders under this document.

EXTERNAL UNRESTRICTED